

# Mercedes-Benz Prepaid Maintenance



Convenience. Right from the start.

Mercedes-Benz Financial Services





## Unsurpassed service and value for miles to come.

Mercedes-Benz Premier Prepaid Maintenance (PPM) for your new vehicle<sup>1</sup> allows you to “lock in” the costs of required maintenance services. You may purchase a plan at any time prior to the first service or 10,000 miles, whichever comes first. In addition, if you require service when you’re on the road, or if you relocate, your plan will be honored at any authorized Mercedes-Benz dealership (U.S. and Puerto Rico). PPM also offers a variety of benefits to you:

- Measurable savings versus purchasing maintenance as you go<sup>2</sup>
- Help to maintain the market value of your vehicle with certified maintenance according to factory specifications
- Greater convenience having paid for maintenance in advance
- Accepted at 380+ authorized Mercedes-Benz dealerships

## Options that work for you.

To make things easier, there are two payment options available with the Mercedes-Benz Premier Prepaid Maintenance plan. You can:

- Prepay up front and in full
- Build the cost into your monthly vehicle payment (when purchased at the same time as your vehicle)

Coverage is available from 2 years or 20,000 miles to 4 years or 40,000 miles, in intervals of 1 year/10,000 miles.<sup>3</sup>

<sup>1</sup> Mercedes-Benz Premier Prepaid Maintenance is available for all models except AMG GT BLK Series, SLR and SLS.

<sup>2</sup> Savings may vary by dealer and model.

<sup>3</sup> Additional maintenance may be required according to your driving habits, mileage and local environment.

# Mercedes-Benz Prepaid Maintenance Coverage

## Here's what you'll receive with each service visit.

|                                              | 10K | 20K | 30K | 40K |
|----------------------------------------------|-----|-----|-----|-----|
| Synthetic motor oil & filter replacement     | •   | •   | •   | •   |
| Cabin dust/combination filter replacement    |     | •   |     | •   |
| Brake fluid change                           |     | •   |     | •   |
| Fluid levels check & correction <sup>1</sup> | •   | •   | •   | •   |
| Multi-Point Inspection                       | •   | •   | •   | •   |
| Wiper blade sets                             | •   | •   | •   | •   |

| Specific Model Services                                      | 10K | 20K | 30K | 40K |
|--------------------------------------------------------------|-----|-----|-----|-----|
| Replace secondary on-board 12V battery <sup>2</sup>          |     | •   |     | •   |
| Rear differential fluid replacement (SL models) <sup>3</sup> |     |     | •   |     |

| Specific CLA & GLA AMG Model Services | 10K | 20K | 30K | 40K |
|---------------------------------------|-----|-----|-----|-----|
| Rear axle oil change                  |     |     | •   |     |
| Engine air filter replacement         |     |     | •   |     |
| Transmission oil & filter replacement |     |     | •   |     |

| Mercedes-Benz Electric Models <sup>4</sup>   | 10K | 20K | 30K | 40K |
|----------------------------------------------|-----|-----|-----|-----|
| Charcoal particle filter replacement         |     | •   |     | •   |
| Brake fluid change                           |     | •   |     | •   |
| Fluid levels check & correction <sup>1</sup> |     | •   |     | •   |
| Multi-Point Inspection                       |     | •   |     | •   |
| Wiper blade sets                             |     | •   |     | •   |

**To purchase or learn more, please visit an authorized Mercedes-Benz dealership. To locate a dealership visit [MBUSA.com](https://www.mbusa.com) or call 1-800-FOR-MERCEDES (1-800-367-6372) today.**



<sup>1</sup> Includes coolant, brake, power steering, windshield washer fluids, and AdBlue® (diesel models)

<sup>2</sup> For Model Year 2021 and newer S-Class Models

<sup>3</sup> For Model Year 2022 and newer SL Models

<sup>4</sup> 20K service interval included complimentary as a part of the Integrated Service Package for EQS. Service intervals for the EQB differ from all other EQ models, refer to the Service Contracts Dealer Guide or the Maintenance Sheets for details.

# First-class attention and care.

Making sure your vehicle continues to run like new is easy when you choose to go to a Mercedes-Benz dealership for service. Each of our service departments are staffed by factory trained technicians who go above and beyond to provide the highest level of attention and care.

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## **Coverage exclusions may apply, including but not limited to:<sup>1</sup>**

- Breakdown repairs or maintenance that are not routine maintenance services
- Services that are not performed according to the required vehicle maintenance schedule
- Service not performed by an authorized Mercedes-Benz dealership
- Vehicle with altered odometer or actual mileage cannot be determined
- Charges for parts, labor or diagnostic operation which are not directly related to the required maintenance service
- Costs that exceed the retail value of the required maintenance services for the service interval
- Service or replacement of/to the lithium ion battery or electric powertrain, or any components
- Routine maintenance services performed after the Agreement expiration, when all service intervals purchased have been performed or on the Agreement end date, whichever occurs first

<sup>1</sup>This brochure provides general information about the optional Premier Prepaid Maintenance product and should not be solely relied upon when purchasing coverage. Please refer to your Premier Prepaid Maintenance agreement for details of terms, conditions, and specific coverage details, including limitations, exclusions, transferability and cancelability. Agreement cannot be cancelled and is non-refundable, subject to any limitations under state law. Coverage may vary by state. This product may not be available for all vehicle models. Please see your dealer for more information.

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